

# Adjustment / return form



Hello,

Order number:  
Customer number:

Should your glasses not meet your expectations yet, we are glad to adjust them for you quickly and free of charge within the 30 day right of return period.

## 1. Your ordered glasses:

Adapt values	Return	Reason for return	Reason for return:
			<b>82</b> Shape
			<b>83</b> Colour / pattern
			<b>84</b> Workmanship / quality
			<b>85</b> Too wide
			<b>86</b> Too narrow
			<b>87</b> Fits too high
			<b>88</b> Fits too low
			<b>89</b> Does not match description
			<b>90</b> Wrong item
			<b>91</b> Frame is defective
			<b>92</b> Tint of lenses
			<b>93</b> Visual problems
			<b>94</b> Other:

Voucher code: \_\_\_\_\_

Further remarks: \_\_\_\_\_

## 2. Specify your corrected prescription values:

You can check the prescription values of the delivered glasses on your invoice.

	Sphere (S/SPH)	Cylinder (CYL)	Axis (A/AXIS)	Pupillary distance (PD)	Only for varifocals Addition (ADD)
R	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm	<input type="text"/> dpt
L	<input type="text"/> Please indicate +/- dpt	<input type="text"/> Please indicate +/- dpt	<input type="text"/> °	<input type="text"/> mm	<input type="text"/> dpt

Date of your prescription (must have been taken within the last 2 years): \_\_\_\_\_

Your telephone number for further questions: \_\_\_\_\_

Remarks for our opticians: \_\_\_\_\_

▲ PD unknown?  
See reverse side

Please choose:

- Normal field of view
- Advanced field of view
- Maximum field of view

See reverse side for final price

## 3. Choose your quality lenses *Details see reverse side*

<input type="checkbox"/> Standard	Standard Quality lenses	included
<input type="checkbox"/> Comfort	- 20 % thinner & lighter	£ 34.95
<input type="checkbox"/> Premium	- 40 % thinner & lighter	£ 74.95
<input type="checkbox"/> Premium +	- 60 % thinner & lighter	£ 119.95

### Glass processing/Glass tint (optional)

With lotus effect (+ £ 14.95)

The "lotus effect" repels water and fat with a drip-off effect:

without lotus  with lotus

**85% Tint (+ £ 19.95)**

Brown  Grey  Green

**Photochromic lenses (self-tinting) (from £ 79.95)**

Brown  Grey

With a sphere of more than +/- 6 dpt and/or a cylinder from +/- 2 dpt we will charge £ 29.95 extra per lens (except for Premium + lenses).

Do you have any questions? Our opticians are glad to help you:

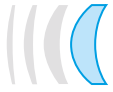

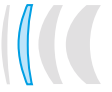

☎ 0800 - 472 5457    ✉ service@misterspex.co.uk

Monday - Friday from 8 am to 5 pm, free of charge.

- ✓ 30-Day Money Back Guarantee
- ✓ Assembled in our Berlin workshop
- ✓ Free delivery and returns




# More information on lenses

Always included in the price: ✓ Scratch & impact resistant lenses ✓ AR coating ✓ UV Filter

Standard	Comfort	Premium	Premium +
 <p><b>Quality lenses</b> Refractive index of 1,5 Recommended until + 1,0/- 1,25 dpt</p>	 <p><b>- 20% Thinner &amp; lighter</b> Refractive index of 1,6 Recommended from + 1,25/- 1,5 dpt ✓ Dirt repellent</p>	 <p><b>- 40% Thinner &amp; lighter</b> Refractive index of 1,67 Recommended from + 2,25/- 3,5 dpt ✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses</p>	 <p><b>- 60% Thinner &amp; lighter</b> Refractive index of 1,74 Recommended from + 4,25/- 5,5 dpt ✓ Dirt repellent ✓ Minimises eye distortion ✓ Flatter lenses ✓ £29.95 surcharge for prescription values &gt; +/- 6dpt is not applicable</p>
<b>included</b>	<b>£ 34.95</b> Price per pair	<b>£ 74.95</b> Price per pair	<b>£ 119.95</b> Price per pair

## Only for varifocals

Final price for varifocal lenses:

<p><b>Normal field of view</b> standard</p>  <p>Glasses for all visual requirements Clear vision at varying distances - near, intermediate and far</p>	<ul style="list-style-type: none"> <li>● standard lenses: £ 69.95</li> <li>● comfort lenses: £ 119.90</li> <li>● premium lenses: £ 159.90</li> </ul>
<p><b>Advanced field of view</b> up to 40% larger</p>  <p>Increased visual comfort due to an extended visual field (up to 40%) for a shorter adjustment period</p>	<ul style="list-style-type: none"> <li>● standard lenses: £ 169.90</li> <li>● comfort lenses: £ 239.85</li> <li>● premium lenses: £ 309.85</li> </ul>
<p><b>Maximum field of view</b> up to 60% larger</p>  <p>Ideal for customers with high correction values due to further enhanced field of vision.</p>	<ul style="list-style-type: none"> <li>● standard lenses: £ 199.90</li> <li>● comfort lenses: £ 269.85</li> <li>● premium lenses: £ 329.85</li> <li>● pr.-PLUS lenses: £ 439.85</li> </ul>

## Is your pupil distance not noted in your glasses prescription?

No problem! This can be determined quickly and easily using our online tool:  
[misterspex.co.uk/service/pupillary-distance](https://misterspex.co.uk/service/pupillary-distance)



Have you measured your pupil distance through our website? In that case, please send us your measured values along with your order number to [service@misterspex.co.uk](mailto:service@misterspex.co.uk).

More than 1 million satisfied customers

TRUSTPILOT

